

Welcome to Northern Auto Repairs Family!

We are a family owned and operated business serving our community over 50 years now. We don't just repair cars, we create relationships. We believe in hassle-free transparent service with a smile & reliable transportation at the most effective cost.

Due to pandemic the [non-contact service is still in place](#). Our waiting area is closed to public. We will update you when ready for in person check-in. Our apologies for any inconvenience. [The safety policy is in place](#) – including the plastic covers of your car seats, steering wheel, shift gear, measuring staffs temperature, mandatory masks for the office staff, or for anybody in contact with clients, frequent sanitizing and hand washing, etc. Due to pandemic staff issues we temporarily stopped cleaning vehicles and providing shuttle rides. We hope to continue these great service features as soon as possible. We can still help you offset Uber or rental car cost by [\\$12.50/day contribution](#).

To help us to start your check in process, and establish your account, please respond with this information to this text:

- \* First and last name
- \* Address, City , Zip code
- \* Email
- \*Service required
- \*contact phone number if different
- \*contact person if different

When you arrive for your appointment, take [the white envelope](#) from the main door "EarlyBird/LateOwl" box, and [fill out the yellow form](#) to start your check in process. With Fall/Winter weather approaching you are welcome to remain in the comfort of your vehicle after arriving for your appointment while we finish your check-in. [We will bring the yellow form to you if needed](#). Just text us ([TEXT number 248-565-3963](#)) or call us ([248-548-9666 or 548-6748](#)) with your name upon your arrival for your appointment.

Please don't forget to note your smart phone number (we communicate through text a lot) and to [sign the yellow form](#). Inspection/test fee applies in most cases. When you ready, lock your vehicle, enclose keys with forms in the envelope, and slide the envelope through the "Keys "slot inside the building. "Keys" slot is located under the "EarlyBird/LateOwl" box.

You will receive a [Status tracking link](#) from this phone number to follow the process of your vehicle service.

For your convenience [we offer 6 months interest free financing and VIP Car Care membership program](#). Our repairs are backed by [24,000 Miles/2years warranty \(Unless specified otherwise\)](#) and [Nation-Wide Warranty](#) for a peace of mind while traveling. We are looking forward to serve you. [Call us at 248-548-9666 or 248-548-6748 with any questions or respond to this text.](#)

Your customer rep Cindy and your service advisor Anthony will be happy to answer any questions.



Thank you for supporting local businesses.

## John and Kamile Bures

The owners since 1970